

# National non-profit uses lightweight, spam-free managed email

A low-cost, feature-rich hosted messaging system – installed quickly at hundreds of sites without affecting daily operations. Thousands of transactions nationwide are coordinated daily via email, all managed from a single location, at a fraction of the cost of popular messaging platforms.

Speed, price, and service made the difference for this client. Every day, pick-up and delivery schedules in cities across the United States have to be managed within hours and shared via email among hundreds of users. That kind of dependability called for BT Syntegra's mail management – handling administrative tasks and providing service levels identical to those at Fortune 500 corporations that this client works with daily. And at a price well below the per-seat averages from larger mail platforms, BT Syntegra saved time, money, and hassle in the conversion from a problematic incumbent system without missing a beat.

## Business needs

- A single, centrally managed email platform serving 2000 users at more than 200 locations nationwide while filtering spam, virus, and objectionable content
- Rapid, seamless transition from an existing messaging system with zero downtime
- Low installation price and lower operating costs than comparable systems
- Ongoing upgrades and service levels that respond to growth and changes

## Solution

Enter BT Syntegra's mailbox management services, including lightweight mailboxes to manage a POP/IMAP4 mail platform. By taking virus, spam filtering, and objectionable content removal off the agency's to-do list, this Linux-based toolkit provides a convenient high-level, single contact with best-of-breed anti-spam and virus protection tools from Brightmail and Network Associates. That means the client's staff and budget can be devoted to more critical IT projects. Email is always on, around-the clock, free from the distractions of system maintenance, annoying pop-ups, and junk mail.

## Results

- Faster and easier installation than the client anticipated
- Greater functionality and flexibility with lower initial and ongoing operating costs than an internally-created system could have produced with lesser capabilities
- Internet-level filtering with BT Syntegra's state-of-the-art lightweight mailboxes and top providers including Brightmail
- Carrier-level rapid virus response produces worry-free operation for every location, ensuring system-wide protection against worm and hacker attacks

BT Syntegra's lightweight mailbox solution reduces Total Cost of Ownership of hosted mailboxes for this customer by a factor of 10.

## The BT Syntegra advantage

Every day, this client coordinates requests from donors and has to quickly match contributions with pick-up, distribution and use of goods among hundreds of users across the United States. Quick action and reliable email communication are vital. By creating a hosted email system with centralized management tools, BT Syntegra provides the network to get complex logistics work done simply and efficiently.

BT Syntegra's award-winning solutions and global support handle more than 32 million messages monthly for this client, capitalizing on that expertise means this client can take care of business instead of worrying about maintaining, upgrading or protecting email servers. Email is the lifeblood of this client's daily work and, with BT Syntegra, it's never in doubt.

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